

MAY 02 2003

FCC MAILROOM

4/28/03

Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington, D.C. 20554

re: CG Docket No. 02-278, Rules and Regulations
Implementing the Telephone Consumer Protection Act of 1991

To whom it may concern:

I work in Rockville, MD at TPUSA as a TSR. I happen to like my job and it is a good job to have while paying my way through college. The products and services we sell are legitimate and very good. I oppose the national DNC list and the restrictions on the Predict Dialers. The new regulations go way to far and will unnecessarily cost literally millions of jobs. It will hurt the economy. In our area alone, there are over 3 call centers that employ hundreds of people. Quite a few of those currently employed people are college students. There are very few jobs available in this area and the proposed restrictions would further cripple an already depressed local economy, severely. There are other more intelligent and less destructive ways to protect consumers such as compiling specific DNC lists, devices and services to screen calls or Simply Say 'No thank you' and hang up the phone! I support Teleperformance USA's and the American Telemarketing Association's proposed modifications to the FTC rules.

Thank you for your full consideration on this topic,
Barbara A. Johnson
536 Holly St.
Chubbuck, ID. 83202

RECEIVED & INSPECTED

MAY 6 2 2003

FCC-MAILROOM

April 28, 2003

Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington D.C. 20554

Re: CG Docket NO. 02-278
rules and regulations implementing the Telephone Consumer
Protection Act of 1991

To whom it may concern:

I work for teleperformance us-e in pocatello, Idaho.

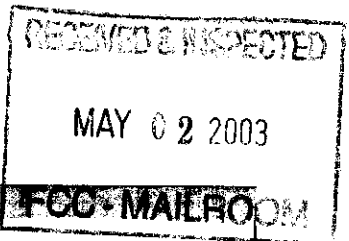
I work as a TSR for this company. I like my job they
are a good company to work for. The products and services
that we sell are good products, we don't mislead
people and we are honest when speaking with
the people on the phone.

I am the only one Adult in my house so without
my job I would be back to living on welfare. I would
not be able to make my payments and would lose my
house + my car.

I oppose the national DNC list and restrictions on
predictive dialers and I support Teleperformance USA's and
the American Telemarketing Association's proposed
modifications to the FTC Rule. How hard is it for
people to either hang up the phone or tell us to
never call again?

Thank you for your full consideration on this topic.

MARY JONES
8575 N Kraft Rd #26
Pocatello Idaho 83204



April 28, 2003

Re: CG Docket NO. 02-278-

Rules + Regulations implementing the telephone
Consumer Protection act of 1991

My name is Shawna Walker, I work for Teleperformance
USA. in Pocatello Idaho. I am a T.S.R. I really
like my job very much. It is the first job I
can support my family of 2 Boys on very well.

With every job there are downfalls but I can't
see enough for them to take the food from
my mouth because people are not just smart
enough to say "no" or "no thank you" or nothing
at all & hang up. I believe it is just like
everything else in the world that ~~the~~ the
rich stay rich & the poor stay poor.

This job ~~to~~ has done great things for
my life & ~~my~~ well being.

Shawna M Walker

To: Commission's Secretary 785-5969
Office of the Secretary
FCC 360 E Pacific
445 12th St SW
Washington D.C. 20554

cc Docket 02-278

RECEIVED & INSPECTED

MAY 02 2003

FCC-MAILROOM

May 28, 2003

To whom it may concern,

My name is Joshua Germer, and I work at Teleperformance USA in Pacatello Idaho as a TSP. At Teleperformance USA I work with a bunch of intelligent people who sell a variety of credit products that a lot of consumers use and want. I like my job as well as the people I work with, when I as well as many of my coworkers go home at the end of the day we all feel pretty good about the products we sell. This job is very important to me because I have a child to take care of as well as schooling that needs to be paid for. It's because of the above stated reasons that I oppose the National prec list and the restriction on preclusion dates. I support teleperformance USA's and the American telemarketing association's position regarding the prec rules.

Thank you for your full consideration
on this topic.

Josh Germer

535 N. 14th, Pacatello ID
83201.

To: Commission's Secretary
Office of the Secretary
FCC

445 12th St SW

Washington DC 20554

CE Docket 02-278

RECEIVED & INSPECTED
MAY 02 2003
FCC-MAILROOM

CG Docket 02-278

April 28, 2003
Commissioner's Secretary
Office of the Secretary
Federal Communications Commission
445 12th St S.W.
Washington DC 20544

To whom it may concern,

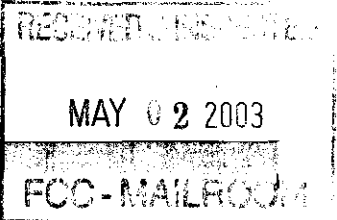
My name is Greg Parent and I am employed as a telephone service representative with Teleperformance USA in Pocatello, Id. I enjoy working as a TSR. The job allows me the opportunity to speak with people from a wide range of cultures, as well as communities. As I speak with these people from all walks of life, I am able to share a little of my experience and gain knowledge by being exposed to theirs. At the same time, I can offer them products and services which may substantially benefit these families.

Working as a telephone service representative allows me the opportunity to continue to be a productive member of society. However, should the FCC's national Do Not Call policy go into effect, in light of the current national economic situation, I often wonder, where I would turn to earn a reasonable wage. Once again, working as a TSR allows me the opportunity to be a healthy, happy, and hopeful, member of my community, and implementation of the national DNC list, or restrictions on Predictive Dialers, could certainly change that.

I fully support the proposed changes to the current FTC's rules, as outlined by the American Telemarketing Association. Thank You for your full consideration on this topic!

Greg Parent

1441 Verde Ave.
Pocatello, ID 83201



428.03

Commissions Secretary
Office of the Secretary
Federal Communications Commission
445 12th St. SW
Washington D.C. 20554

Ref#: CG Docket No. 02-278

I work in Pocatello Idaho at Teleperformance USA. I am a Telephone Service Rep.

I have worked for this company & I like very much

I enjoy selling all the products I offer & I have tried some of them & enjoyed them a lot. I like to hear the excitement I get from the customer when I explain the program.

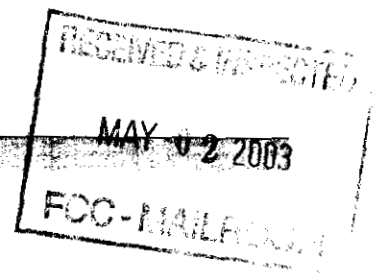
This job is the only job I have found that works w/ my school schedule. I would be out of a job, put my schooling on hold.

I have a \$200 car payment, rent, cc & car insurance that no one will pay for me. My family has their own bills to make & keep up w/.

I appose the National DNC lists for restrictions

I agree w/ Teleperformance guide lines & Quality Assurance. we are kept in strict accordance for the DNC lists & failing to to adhere standards we have a huge possibility of losing our job.

Massandra D Howard
8851 N. Kraft Rd
Pocatello ID, 83204



April 28, 2003

Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street, SW.
Washington D.C. 20554

Ref: CG Docket No. 02-278
Rules and Regulations Implementing the Telephone Consumer
Protection Act of 1991

To Whom It May Concern:

My name is Ulaire R. Hofmeister and I work for Teleperformance USA as a TSR (Telephone Sales Rep) in Portabello, Md. I have worked for Teleperformance USA for almost 3 yrs. The way I feel about my job is the same way a person is with water, I need it to survive. The products and services we sell are excellent, sometimes I wish they were available to me, but they are only available to valued card members. I am an honest person and I sell these products making sure the customer knows exactly what they are getting.

My job has helped get off of Health & Welfare completely. I pay my own child care, housing, transportation and livelihood. I do not receive child support for my son, so my son and I live off what I make. I know if I lose my job due to the changes you guys want to make, I will financially be hurt. My job has enabled me to buy a car & I am in the process of buying a house.

I oppose the National DNC list and restrictions on Prerequisite Dialers and I totally and fully support Teleperformance USA's and the American Telemarketing Association proposed modification to the FTC Rules. Thank You, Ulaire R. Hofmeister

MAY 02 2003

FCC-MAILROOM

April 28 03.

Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th St, S.W.
Washington D.C. 20554

Ref: CG Docket No. 02-278
Rules and Regulations Implementing the Telephone Consumer Protection Act of 1991

I work in Pocatello Idaho at Teleperformance USA. I am a TSR. My job is very important to me. I take a lot of pride in my job and I want to work hard and I do work hard to make the company succeed. I want my job here to be reliable and secure. I feel good about the products and services that I sell and I am excited and upbeat to sell these products and services. The people I sell to are great people special and they are excited when they buy the product and they trust me when they are buying on the phone. I love communicating with people and they are super people.

I am a single mom with three children to support. My job is very important. I depend on this job so I can take care and support my children. This job means everything to me. I depend on this job to support myself too. This job is important to my community because a lot of people in Pocatello work here to support themselves. Also I feel I am a good example to the others in my community that do not work here. Should I lose my job here it would have a huge impact on myself and children. I do not know how we would live and survive. I pray I do not lose my job. I oppose the National DLR and restrictions on Predictive Dialers and I support Teleperformance USA's and the American Telemarketing Association's proposed modifications to the FTC rules.

Thank you for your full consideration on this topic.

Karen Smith

3542 Stuart Ave.
Chubbuck, ID. 83202

RECEIVED & INSPECTED

MAY 02 2003

FCC-MAILROOM

TYLER FULLMER
855 PARK AVE.
APT. #1

APRIL 28TH, 03

TO: Commission's Secretary
OFFICE OF THE SECRETARY
FEC
445 12TH ST. SW
WASHINGTON DC 20554

TELEPERFORMANCE U.S.A.
POCATELLO, ID. 83201
TBR

CG DOCKET 02-278

I FEEL MY JOB IS A LEGITIMATE MEANS
OFFERING (ADVERTISEMENT) OF BENEFICIAL PRODUCTS AND
SERVICES. IN THE SMALL CITY OF POCATELLO THIS
JOB OFFERS GOOD PAY TO THOSE WHO HAVE
LOWER EDUCATION, HOMEMAKERS, SINGLE MOTHERS,
AND THOSE PEOPLE WITH DISABILITIES, NOT TO
MENTION P/T JOBS FOR STUDENTS WHO NEED
FINANCIAL HELP.

TO MY FAMILY PERSONALLY, IT'S PERTINENT THAT
I AM EMPLOYED. MY WIFE AND I ARE BOTH
STUDENTS AND HAVE A YOUNG CHILD - THIS IS OUR
ONLY MEANS OF INCOME. THE IMPACT OF LOSING
MY JOB WOULD BE DETREMENTAL. IT WOULD BRUNT
OUR SCHOOLING, FORCE US IN POVERTY STATUS, AND
BE DIFFICULT TO EVEN FEED MY FAMILY

I MOST DEFINITELY OPPOSE THE NATIONAL
DNC LIST. THOUSANDS OF PEOPLE WILL FALL
IN TOVERTY STATUS.

RECEIVED & INSPECTED
MAY 02 2003
FCC-MAILROOM

TO: COMMISSION'S SECRETARY, OFFICE OF THE SECRETARY, FCC 445 12TH ST SW

I work in the Pocatello, Idaho
Call center. I have been a
Supervisor as well as a TSK
CC Docket #02-278

I feel that this center has
opened up alot of jobs in
this community and is a great
asset especially for students & working
mothers

Some of the products I
do not find usefull but most of
the programs have a lot of good buys

I do oppose the National
DNC list and instructions on Restrictive Orders
but I also feel that alot of products
could be solved with going to Restrictive
order efforts, along with maybe some
way to remove maybe like age groups
such as young older people or nursing
homes etc. but this needs to start
with the credit card companies

I do feel that these jobs
are needed especially in our town.
Thank You
1400 West Lynn

RECEIVED & INDEXED

MAY 02 2003

FCC-MAILROOM

April 28, 2003

Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington D.C. 20554

I work in Pocatello, Idaho at Teleperformance, USA.
I am a TSR at the company and am writing in
reference to CG docket No. 02-278 concerning the
implementation of a National Do Not Call List.

I am completely opposed to the passing of this
list and the restrictions on Predictive Dialers and I
support my companies and the American Telemarketing
Associations proposed modifications to the FTC rules.

I feel that the services we provide offer companies
a way to expand their advertising abilities and reach
and obtain a larger number of existing as well as potential
customers. I enjoy the work that I do and believe
the service we provide is invaluable to our clients as
well as the consumer.

I am a single mother of two and my job is
the only source of income to provide for and support
my family. Jobs that offer good pay and insurance benefits
are rare where I live and a necessity for the well-
being and continued growth and prosperity of my family.
Thank you for your full consideration
on this topic and the impact it will have on the work.

RECEIVED & INSPECTED
MAY 02 2003
FCC-MAILROOM

4/28/03

Dear Sirs:

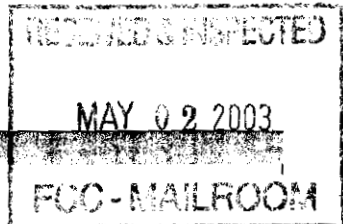
I feel my job is of great value to me - in supporting myself and future single women like myself. The impact of losing a job would drastically cause great hardships for us who depend on our job to make it and exist. I know, I myself, cannot go through something like this. My job and what I do, is extremely important to be, been doing this for close to 6 yrs. Now and really enjoy it. This also would worsen our economy in our home town of which is in bad shape as is. Economic Depression is a bad result of things like this and I know it cannot and should not take place!! Thankyou!

(Aene) Hamilton
Teleperformance USA.
Pocatello, Idaho 83201,
Telemarketer & Sales Rep

To: Commission's Secretary
Office of the Secretary

FCC
445 12th St. SW
Washington DC 20554

CC Docket 02-278



April 28, 2003

Commissioner Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington, D.C. 20554

Re: CG Docket # 02-278

To whom it may concern;

My name is Eryn Sommeling, I work at
Telperformance USA in Pocatello, ID as a phone agent
Telephone Service Rep.

I thoroughly enjoy working teleperformance.
We do not scam people here, we simply extend
legitimate products & services to the public.

Here in Pocatello the economy & unemployment
rate are not doing so well. A lot of business &
corporations, including the Railroad have done a lot
lay offs & it's hard to find a job here, none the
less a good paying job.

I work two jobs to support my household.
My husband is incarcerated at the state prison
in Boise and I am the ~~one~~ one taking care of
everything.

I strongly oppose this DNC restriction. I strongly
support teleperformance.

Eryn Sommeling
340 Howard Ave
Pocatello, ID

Thank You, For
Your Time,
Eryn Sommeling

MAY 02 2003

FCC-MAILROOM

4-28-03

Commission Secretary
Office of the Secretary
Federal Communication Commission
445 12th Street, SW
Washington DC 20554

Ref: CG Docket NO. 02-278

Teleperformance USA, Pocatello, Idaho TSR

My job is the only means of support I have for me, and my family, mother, brother. The job is fine, Boring at times but that is to be expected, The Products I sell some people can use other cant. I mainly call inbound but this has an effect on me too.

Thank you for your Full consideration on this topic

Rocky Arellano
462 Park Ave
Pocatello Id
83201

4/28/03

Commissions Secretary
Office of the Secretary
Federal Communications Commission
445 12th St SW
Washington D.C. 20554

Ref: CG Docket No. 02-248
Rules and Regulations Implementing the Telephone
Consumer Protection Act of 1991

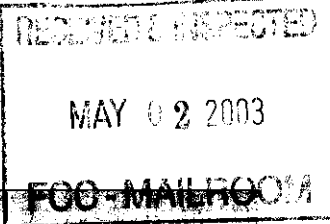
I am Katrina Painter, I work at Teleperformance USA

(TPUSA) in Pocatello, ID. My title is telephone sales
representative/Agent. I love my job. It is perfect for
college students trying to support themselves, while
we are not taking advantage or scamming anyone.

Here in Pocatello there is a shortage of jobs and the
jobs available are for minimum wage or less (\$5.15 per
hour). Even working full time that is below poverty level.
If I lost my job and TPUSA closed there would be an
extreme job shortage, and Pocatello's economy would
plunder. I have nowhere to live if I couldn't pay rent
as a result of losing my job. And there would be no
chance of finding a job in my town, especially ~~one~~ one
that could pay the bills for all of these reasons I
oppose the National Do Not Call list and restrictions on
Predictive Dialers, and I support TPUSA's and the
American Telemarketing Association's proposed modifications
of the FTC rules.

Thank you for your full consideration on this topic,
Katrina Painter
no record #166

RECEIVED & INDEXED
MAY 02 2003
FCC-MAILROOM



4-25-2003

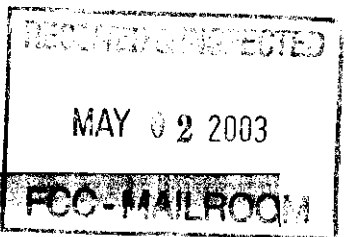
Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington D.C. 20554

Ref: CG Docket No. 02-278
Rules and Regulations Implementing the Telephone Consumer Protection
Act of 1991

I work at Teleperformance USA in the Pocatello, ID call center. I am an Assistant Branch Manager. I have worked for Teleperformance USA for over four years and I have had multiple job titles within the company. I enjoy my job. I like to come to work and help others improve their skills. We have many different products that we sell to the customers. I've never come across a product or service that our company chooses to sell that is not of benefit to the customers we call. I have been able to try a lot of the products and services we offer and have found them of benefit to me in my everyday life. The people we contact; for the most part; are pleasant. If they don't want to be called, they request it and we comply. I am currently working to put myself through school. I need the money I make in order to pay for tuition, books, and living expenses. We have the ability to employ over 300 employees. For many of our employees this is their life and what they depend on to make ends meet. If I was to lose this job, I would not be able to continue my education. I would have to work to make ends meet. I oppose the National DNC list and restrictions on Predictive Dialers and that you support Teleperformance USA's and the American Telemarketing Association's proposed modifications to the FTC rules.

A handwritten signature in black ink that reads "Nicole Welch".

Nicole Welch
809 S 4th Ave.
Pocatello, ID 83201



4/28/03

Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th St. S.W.
Washington D.C. 20554

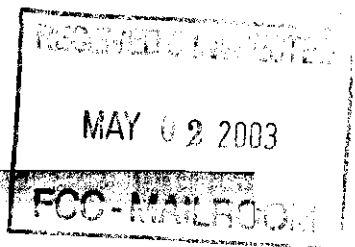
Re: CG Docket No. 02-278
Rules & Regulations implementing the Telephone Consumer Protection
Act of 1991

I work in Pocatello, Idaho at Teleperformance U.S.A. as a
telephone Sales Representative (T.S.R.). I feel ~~that~~ that the job I
do provides valuable services & products to the consumers that
we contact. The products & services that we make available
may not interest everybody we contact but obviously several
of our customers are interested in them or there would be no
market for our job position.

If I were to lose my job at this time I would be forced
to work at a much lower wage about \$3-4 an hour which would force
me to get food stamps, housing assistance & any other government
help I could get so it would not only affect me but the
whole community as well.

This National DNC list not only would take these products
& services away from people that do want them but would also
cost thousands of people their jobs. There are other ways in which
people who are not interested ~~in~~ in our products & services can be
protected.

Ivy Foxman



7/28/03

Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington D.C. 20554

REF. CG Docket NO 02-278
Rules and Regulations implementing the Telephone
Consumer Protection Act of 1991.

- I work for Teleperformance USA, Pocatello, IDaho
I am in QA.
- I am a former TSR, Supervisor and am now
a QA Rep.
- I like my job I feel I offer a service to
the customers I sale to.
- I feel that the products I offer are a great
Savings to the community we offer savings
on everyday items people use.
- my husband's job hasn't been steady so we
rely on my income for our bills.
- If I were to loose my job we would possibly
loose our home and have to resort to state help.
In my community we don't have alot of options
for other employment.
- I feel if the customers don't want to be
called they should request to be put on the do
not call list.

Thank you for listening
LeeAnn Foster

RECEIVED & INSPECTED

MAY 12 2003

FCC-MAIL

4-28-03

Commissions Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street SW
Washington D.C. 20554

Ref: CG Docket No. 02-278

Rules and regulations implementing the Telephone
Consumer protection act of 1991.

I work in the Pocatello, Idaho call center. I am a Telephone
Sales representative. I enjoy coming to work everyday knowing
that I am going to be able to help people by offering new products
and services that may help them with their everyday needs.
I do feel very comfortable offering these services because I know
that they are beneficial to many people.

I am able to support myself and my 2 children who are
1 and 2 years old. All the while enjoying my time at work.
If I were to lose my job here at Teleperformance USA,
I would have to collect unemployment and rely on welfare
until I found another employment opportunity.

I oppose the National DNC list and restrictions on
predictive dialers and I support Teleperformance USA's
and the American Telemarketing Association's proposed
modifications to the FTC rules.

Thank You for your full consideration on this topic.

Steve Martinez
467 E. 600 N.
Firth Idaho 83236

MAY 02 2003

FCC MAIL ROOM

4-28-2003

Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington D.C. 20554

Ref: CG Docket No. 02-278

Rules and Regulations Implementing the Telephone
Consumer Protection Act of 1991

I work in Pocatello, Idaho at Teleperformance USA as a TSR on the sales floor. I have worked at Teleperformance going on 4 year's now. It's not a easy job but, I find it very rewarding at times. As a TSR you sell to alot of different people, product's etc... In any job it can be very difficult at times but, you do what you have to because it's your job. I feel with the economy as it is job's are very important. The community as a whole would suffer if the National DNC list went into effect. I support Teleperformance USA's and the American Telemarketing Association's proposed modifications to the FCC rules.

Rose Rodriguez
Rose Rodriguez
5555 Yellowstone #56
Coeur d'Alene, Id. 83202

MAY 02 2003

ROOM

April 28, 2003

Commissioner's Secretary
Office of Secretary
Federal Communications Commission
443 12th Street, SW
Washington DC 20534

Re: CG Docket No. 02-278
rules & regulations implementing the
Telephone Consumer Protection Act of 1991

My name is Danielle deBruijn and I am
a TDR at Teleperformance U.S.A. in Pocatello, ID
I am a 17 year old single mom I work
full time here because I graduated early
due to my good grades in High school. I
will be starting College this fall. Because
of my job here at Teleperformance I have
been able to get an apartment and give
my son the life he needs. Before this job
I worked at McDonalds and didn't even
make enough money for Diapers and gas.
Without this job I would be living with
my mom and she would be supporting
me and my son. My older sister is also
a single mom and an employee of
Teleperformance. Both she and I need this
job not only for ourselves but for
the lives of our sons.

I oppose the National DNC list and support
American Telemarketing Associations.

Thank You for your full consideration on this topic.

RECEIVED & INSPECTED

MAY 2 2003

FCC - MAILROOM

April 28, 2003

Commissioner Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington D.C. 20554

ref: C H Docket NO. 02-278
Rules & Regulations Implementing the Telephone
Consumer Protection Act of 1991

I work at Teleperformance USA in Pomatello, IL as a Supervisor.

I came to the telemarketing industry because I needed a job. This job was the best paying job for me because I have only a high school diploma. It was not worth my while to get a job at a fast food restaurant. I have 3 kids and would not be able to afford babysitting. Not only does it pay well but has benefits too. I feel that if this law was passed there would be a drastic drop in jobs. For one we have just at this center would have to let go at least half (there is only 300 people here). There would be a lot of single mothers & senior citizens of of work and on welfare. For another I can't even imagine what we pay the phone company. When we are not making as many calls they don't make as much money so there for they would have to lay off people too.

Telemarketing also is very flexible with schedules great for people going to school. Pomatello has a very large university here.

Telemarketing also builds the economy.
The individual DVC for each program is

Chris Waldemar

RECEIVED & INSPECTED

MAY 02 2003

FCC-MAILROOM

Commission's Secretary
Office of the Secretary

FCC 445 12th St. SW Washington DC 20534

CG Docket 02-278

4-28-03

Dear FCC

I live and work in Pocatello ID.
My occupation involves working in
a call center as a gift advisor or
telephone service representative.

Our call center employs several people who
absolutely depend on these careers for
the well-being of their families and the
economy in Pocatello and surrounding areas.

Please take into consideration our lives
in the work industry before making
any final decisions regarding the telemarketing
industry.

Thank You
Doy Dilly

Doy Delehou
215 Halliday St.
Pocatello ID 83201

MAY 9 2003

April 28, 2003

Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street SW
Washington D.C. 20554

Ref: CG Docket No. 02-278

Rules & Regulations Implementing the Telephone Consumer
Protection Act of 1991.

I work in Pocatello, Idaho in a call center, as a TSR. I enjoy my job to the extent it can be. It has been a great experience. The products I sell & the services that go along with them, I feel are very beneficial to our customers. My job is very important to me & my family, it makes me feel that I am doing something that will help my future as well as my daughters.

If I was to lose my job it would have a negative impact on my life because it would make you or any one feel you weren't good enough to hold such a difficult job.

I oppose the National DNC list & restrictions on Predictive Dialers & I support Teleperformance, USIS & the American Telemarketing Association's proposed modifications to the FIC rules.

Thank you for your full consideration on this topic.

KAREN KISSEL

FOR BUREAU OF RECORDS - COMPLAINTS, ID